

Latest Update Information

CM/ECF Technical Note -- Microsoft Internet Explorer 5.5 (IE) Problems

Docket Report: Internet Explorer 5.5 displays the attorney name and address fields appropriately with one exception, Internet Explorer displays the "represented by" field label several lines lower on the screen than Netscape does. Netscape displays the "represented by" tag to the left of the Attorney's First Name.

Browser Navigation: It is sometimes useful to traverse backward through a series of docketing transaction screens in order to review steps taken. Internet Explorer 5.5 allows this type of navigation with one exception, it displays a "Warning: Page has Expired ..." message when trying to traverse backward to the page that allows a user to upload a document. If the user continues to press the browser back button, the application will navigate backward to the "document upload" page.

Create Calendar Event for a Case: This item on the Utilities menu allows a user to create a calendar event for a case. The page displayed contains a field for entering the event time along with AM and PM radio buttons. Internet Explorer 5.5 does not allow the user to tab from the TIME field to the AM/PM buttons. However, the user may use the mouse to select the appropriate AM/PM radio button.

Information "Wrap": There are various places in the application where displayed information wraps differently in Internet Explorer 5.5 than in Netscape. This does not affect the readability of the information displayed.

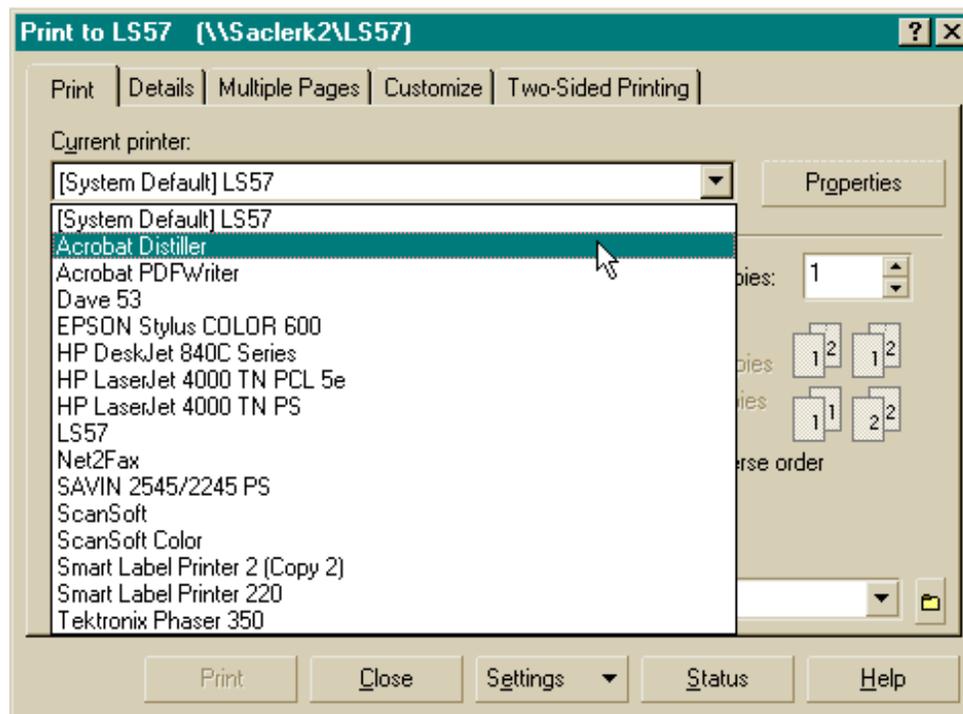
ADOBE ACORBAT VERSION 5.0

If you are using version 5.0 of the Adobe Acrobat Reader to view PDF documents in WEB PACER, you may occasionally find a document that does not display correctly. If this ever happens, please call the help desk at 765-5436 ext. 3077 and let us know. The problem is related to the way documents are converted to PDF format using Adobe Acrobat Writer version 5.0.

If you are using Adobe Acrobat Writer version 5.0 to convert documents to PDF format, review the following information to find out how to you can make sure your documents can be viewed by others.

Adobe Acrobat Writer (v.5) - Converting to PDF for CM/ECF

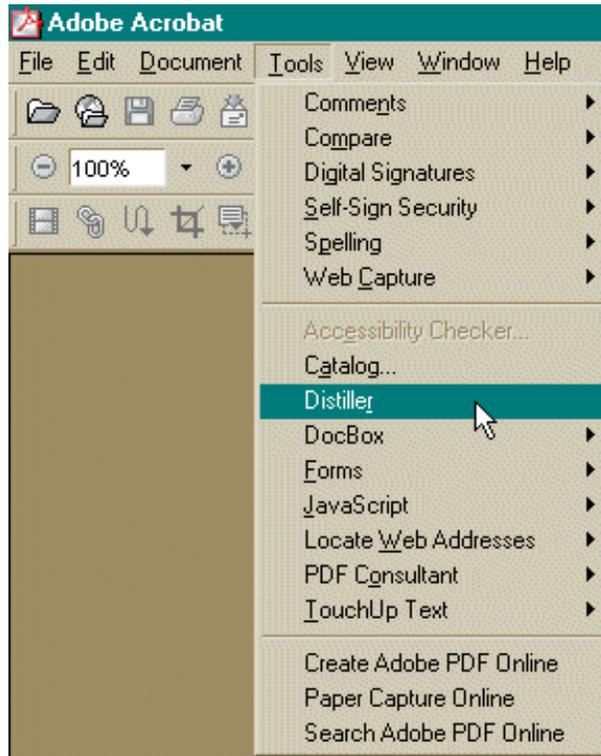
When you convert documents to PDF format using Adobe Acrobat Writer version 5.0, you have the option to use the Acrobat Distiller or the Acrobat PDF Writer. If you always choose the Acrobat PDF Writer option, your documents will be converted to PDF format that everyone else can read without any problem.



On the other hand, if you always (or even occasionally) convert your documents to PDF format using the Acrobat Distiller option, your documents may not be created in a PDF format that can be viewed by other PACER users.

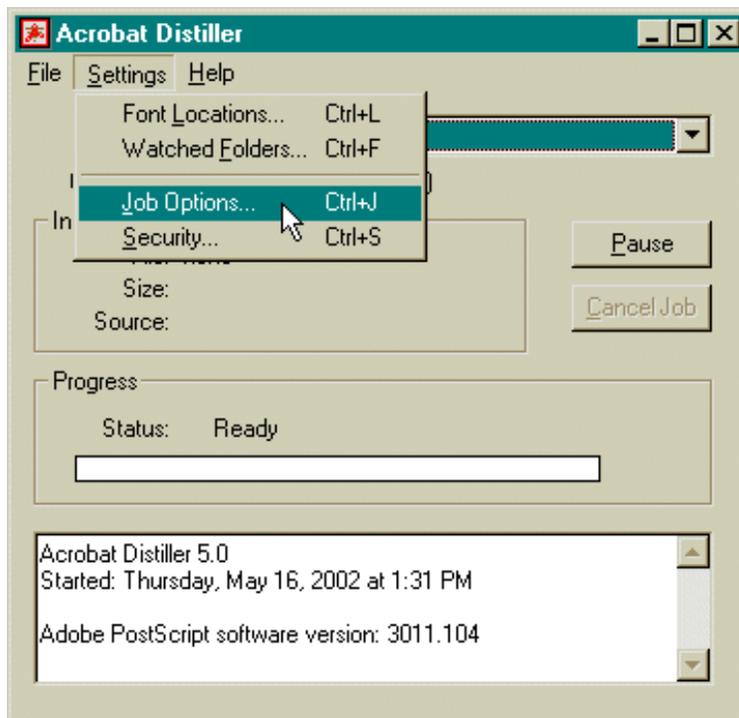
The Acrobat Distiller option will work just fine if you have certain "job options" set correctly! To confirm your "job option" settings are correct, follow these easy steps.

1. Open Adobe Acrobat Reader version 5.0.
2. Select Tools.
3. Select Distiller.

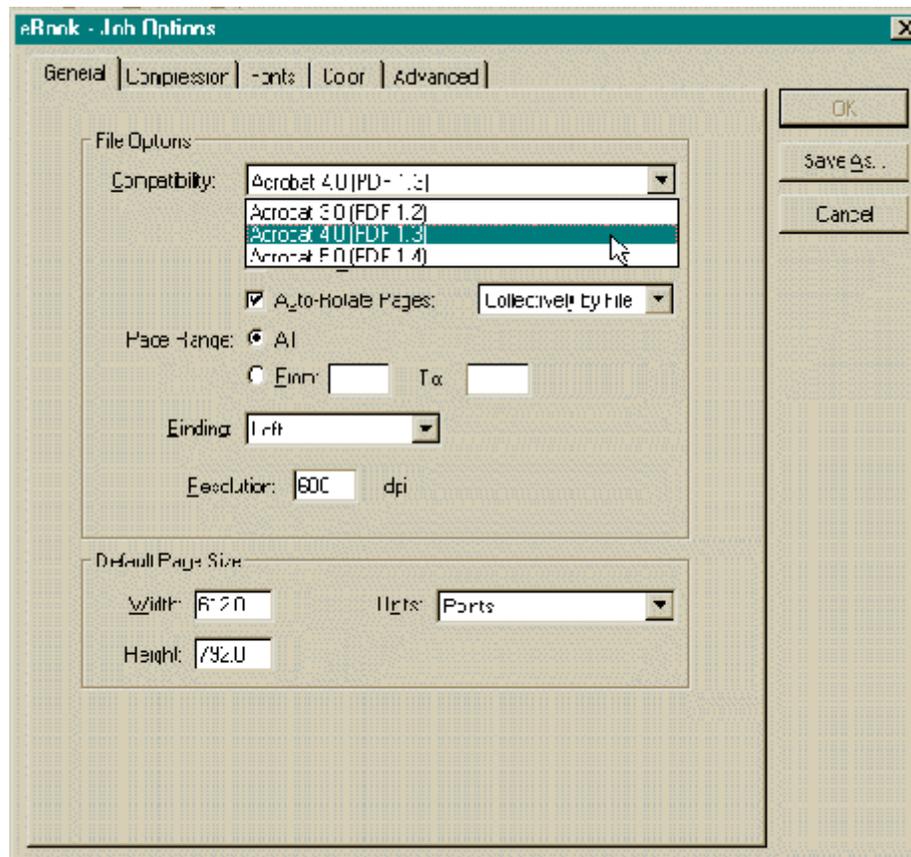


4. Select Settings.

5. Select Job Options.



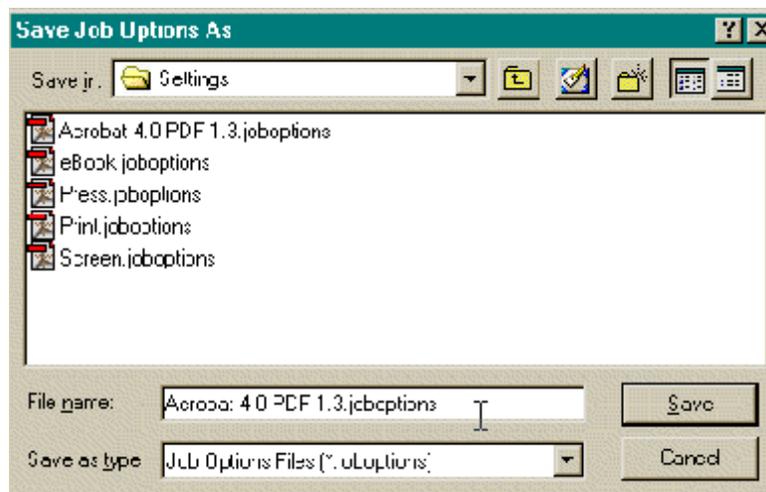
6. Under the General Tab -> Compatibility -> click the drop down arrow box and select Acrobat 4.0 (PDF 1.3).



7. Click OK.

8. A Save Job Options As screen will appear - type in "Acrobat 4.0 PDF 1.3.joboptions" in the File name box.

9. Click Save.



10. Close the Job Options dialog box.

11. Close Adobe Acrobat Reader version 5.0.